

We have been experiencing intermittent problems with our phone system. We are sorry for the inconvenience, and are working on the issue. If you have troubles with the main phone line, here is a list of frequently dialed numbers. First dial the main phone line, then dial the extension when prompted. You may always dial extension 0 for an operator. If you have a medical EMERGENCY, please dial 911.

Main phone line = 256-955-8888 or 1-800-223-9531

Frequently Used Extensions:

Operator = 1720 or 0  
Patient Appointments = 1970  
Red & White Team (Ambulatory Care) = 1024  
Blue Team (Aviation Medicine) = 1400/1401  
Blue Team (Physical Exams) = 1400/1401  
Behavioral Medicine = 1032  
Traumatic Brain Injury = 1032  
CB-WTU Alabama = 1559  
Dental Clinic = 1920  
Exceptional Family Member Program = 1654  
Laboratory = 1039  
Radiology = 1039  
Optometry = 1038  
Occupational Medicine = 1027  
Preventive Medicine = 1027  
Patient Administration = 1600  
Patient Advocate = 1152  
PEBLO = 1650  
Pharmacy counseling = 1036  
Pharmacy Refill Line = 1023  
Physical Therapy = 1034  
Public Affairs Office = 1112  
Release of Information = 1603  
Veterinary Medicine = 1059  
Wellness Center = 1027  
Immunizations Clinic = 1238  
Command Suite = 1101/1102  
Audiology = 1027  
Administrative Officer of the Day = 1110

Advice Nurse = If you would like to talk to an advice nurse, during duty hours, please dial the appt. line at extension 1970, then you will be forwarded to the appropriate nurse for the team on which you are assigned.

The following numbers must be dialed separately:

Army Substance Abuse Program = 256-876-7256  
TRICARE Service Center = 800-444-5445